

HP Pavilion x360 Convertible 14-dw0097nr



Power that revolves around you

Streaming, chatting, and getting things done is way more fun when you find your perfect position. Flex, bend and flip from anywhere with a 360-degree hinge.

Product overview

- **Born to perform:** Take on everything life throws your way with a laptop that can keep up. Multitasking feels easy and fast with a high performance Intel® processor and technology to get things done.
- **Designed to go the distance:** Made for a marathon. With advanced wireless technology, long-lasting battery life and HP Fast Charge, you'll always power through.
- **See more. Hear it all.** A 3-sided micro-edge display and Audio by B&O.
- **Log in with a touch:** With the touch of your finger, seamlessly log in to your PC. Patented 3-D fingerprint technology ensures secure access.
- **Free at last:** Forget stressful searches for a Wi-Fi signal. With built-in 4G LTE,⁽⁵⁹⁾ you're always connected, no matter where you are.

Key specifications

- **Operating system:** Windows 10 Home⁽¹⁾
- **Processor:** 10th Generation Intel® Core™ i5-1035G1^(2b)
- **Display:** 14.0-inch diagonal FHD, IPS, micro-edge, WLED-backlit, multitouch-enabled, edge-to-edge glass⁽³⁹⁾
- **Memory:** 8 GB DDR4-3200 SDRAM (1 X 8 GB)
- **Internal storage:** 256 GB Intel® SSD^(58b)
16 GB Intel® Optane™ memory⁽⁵⁵⁾
- **Graphics:** Intel® UHD Graphics⁽¹⁴⁾
- **Sound:** Audio by B&O with dual speakers
- **Wireless:** Intel® Wi-Fi 6 AX 201 (2x2)^(19a) and Bluetooth® 5 combo⁽²⁶⁾ (Supporting Gigabit file transfer speeds)⁽⁷⁾
Intel® XMM™ 7360 LTE-Advanced Cat 9⁽⁵⁹⁾
- **Camera:** HP Wide Vision HD Camera with integrated dual array digital microphone⁽⁸⁹⁾
- **Product weight:** 3.55 lb⁽⁷⁶⁾

Product features

- **Windows 10 Home:** Do great things confidently with the familiar feel of Windows - only better.⁽¹⁾
- **10th Generation Intel® Core™ processor:** Experience power and responsive performance to boost your productivity. Enjoy immersive entertainment and game, stream, and create content with accelerated performance.⁽⁹⁾
- **Intel® UHD Graphics:** Smoothly stream 4K content and play your favorite games.⁽⁹⁾⁽¹²⁾
- **PCIe® NVMe™ SSD storage:** Get up to 15x faster performance than a traditional hard drive.^(58b)
- **Intel® Optane™ Memory H10 with Solid State Storage:** Launch your most used apps at faster speeds. Accomplish more in less time with two breakthrough technologies in a single form factor while seamlessly loading heavy duty images and videos.⁽⁵⁵⁾
- **Effortlessly connected:** Enjoy a smoother wireless experience with Wi-Fi 6 (2x2) and Bluetooth® 5.0 combo, all your connections are solid and up to 3x faster file transfer speeds than Wi-Fi 5.^{(19a)(19)(26)}
- **Gigabit Wi-Fi:** Ultra-fast Wi-Fi supporting gigabit speeds.⁽⁷⁾⁽¹⁹⁾
- **HP Fast Charge:** Go from 0 to 50% charge in approximately 45 minutes.⁽⁷⁸⁾
- **Micro-edge display:** The barely visible bezel revolutionizes your display by letting a larger screen fit into a smaller frame.
- **FHD IPS touchscreen:** Control your entertainment right from the screen and get crystal-clear quality with 178-degree wide-viewing angles.⁽³⁹⁾

Additional product features

- **Highly accurate color:** 45% NTSC color space for ideal color reproduction. Perfect for photos, videos—all your creative projects.⁽²⁰⁾
- **A truly powerful audio experience:** HP Dual Speakers, HP Audio Boost, and tuning by B&O deliver a rich, authentic audio experience.
- **Connected stand-by:** Your PC stays connected for instant updates to your email, calendar notifications, and more.
- **Sleek design:** Easily take this thin and light PC from room to room or on the road.
- **Fingerprint reader:** Seamlessly log in to your device in any position with the touch of your finger. Patented 3-D fingerprint technology ensures secure access.⁽⁹⁾
- **HP Wide Vision HD Camera:** 88-degree, wide-angle field of view for video chats with the whole family.⁽⁸⁹⁾
- **McAfee LiveSafe™:** Protect your operating system with a free 30-day McAfee LiveSafe™ trial.⁽⁸⁾

Energy efficiency your way

HP is committed to global citizenship and environmental responsibility. Do the environment—a favor when you use the HP Pavilion x360 Convertible that meets strict energy-efficiency and helps reduce your carbon footprint.

- ENERGY STAR® certified⁽⁶²⁾
- EPEAT® Silver registered⁽²⁷⁾
- Low Halogen⁽⁶¹⁾
- Mercury-free display backlights
- Arsenic-free display glass

Warranty and support

Our Customer Support Team consistently provides quick, responsive assistance in the U.S., Canada and Latin America.

Included with your product:

- **HP's Hardware Limited Warranty:** Full warranty details are included with your product.
- **Technical Support for Software & initial set-up:** Warranty details are included with your product.

Support Options:

- **HP Support Assistant - HPSA:** Optimized to enhance your support experience. Help for your PC and HP printers whenever you need it.⁽⁵⁶⁾
- **Online Support:** For technical support with this product, visit HP Customer Support <http://support.hp.com>.⁽⁹⁾
- **Social Media Support:** To find solutions, ask questions, and share tips, join us on the HP Support Community at community.hp.com, on Twitter at twitter.com/HPsupport, and Facebook at facebook.com/HPsupport.⁽⁹⁾

Extend your coverage:

- **SmartFriend, part of HP Care:** Experts are available 24/7 to handle any tech issue, on any device, from any brand. Visit www.hp.com/go/smartfriend to learn more or call toll-free 1-844-814-1800 to get started.⁽⁹⁵⁾
- **Care Packs, part of HP Care:** Extend protection beyond the standard limited warranty. For more info, visit www.hp.com/go/carepack-services or call toll-free at 1-877-232-8009.⁽⁸³⁾



Specifications

Operating system	• Windows 10 Home ⁽¹⁾
Processor	• 10th Generation Intel® Core™ i5-1035G1 ^(2b) • Quad-Core
Processor speed	• 1.0 GHz base frequency, up to 3.6 GHz with Intel® Turbo Boost Technology ^(2g)
Processor cache	• 6 MB cache
Memory	• 8 GB DDR4-3200 SDRAM (1 x 8 GB)
Accessible memory slots	• Memory slot not user accessible
Video graphics	• Intel® UHD Graphics ⁽¹⁴⁾
Internal storage	• 256 GB Intel® SSD ^(58b) • 16 GB Intel® Optane™ memory ⁽⁵⁵⁾
Finish and features	• Top cover: Natural silver • Keyboard deck: Natural silver aluminum with an anodizing finish
Camera	• HP Wide Vision HD Camera with integrated dual array digital microphone ⁽⁶⁹⁾
Display	• 14.0-inch diagonal FHD, IPS, micro-edge, WLED-backlit, multitouch-enabled, edge-to-edge glass, 250 nits, 45% NTSC (1920 x 1080) ⁽²⁰⁾⁽³⁹⁾
Screen to body ratio	• 82% ⁽⁴⁰⁾
Wireless connectivity	• Intel® Wireless-AC 9461 802.11b/g/n/ac (1x1) ^(19a) Wi-Fi® and Bluetooth®5 combo ⁽²⁶⁾ • MU-MIMO supported • Intel® XMM™ 7360 LTE-Advanced Cat 9 ⁽⁵⁹⁾
Digital media	• Multi-format SD media card reader
Sound	• Audio by B&O with dual speakers
Integrated keyboard	• Full-size, island-style, natural silver keyboard with numeric keypad • HP Imagepad with multi-touch gesture support
External notebook ports	• 1 SuperSpeed USB Type-C® 10Gbps signaling rate (USB Power Delivery, DisplayPort™ 1.4, HP Sleep and Charge) ⁽⁴²⁾⁽⁵⁰⁾⁽⁶³⁾ • 2 SuperSpeed USB Type-A 5Gbps signaling rate • 1 Headphone/microphone combo • 1 AC Smart pin • 1 HDMI 2.0
Dimensions	• Unpackaged: 12.76 in (W) x 8.70 in (D) x 0.71 in (H) • Packaged: 17.68 in (L) x 2.72 in (W) x 12.01 in (H)
Weight	• Unpackaged: 3.55 lb ⁽⁷⁶⁾ • Packaged: 4.47 lb
Security	• Fingerprint reader
Power	• 3-cell, 43 Wh Li-ion polymer battery • 45 W Smart AC power adapter

Learn more at hp.com

⁽¹⁾ Not all features are available in all editions or versions of Windows. Systems may require upgraded and/or separately purchased hardware, drivers, software or BIOS update to take full advantage of Windows functionality. Windows 10 is automatically updated, which is always enabled. ISP fees may apply and additional requirements may apply over time for updates. See <http://www.microsoft.com> ⁽²⁰⁾ Multi-core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering, branding and/or naming is not a measurement of higher performance. Intel, Pentium, Intel Core, Celeron, Intel logo and the Intel Inside logo are trademarks of Intel Corporation in the U.S. and other countries. ^(2g) Intel® Turbo Boost performance varies depending on hardware, software and overall system configuration. See www.intel.com/technology/turboboost for more information. GHz refers to internal clock speed of the processor. Other factors besides clock speed may impact system and application performance. ⁽⁷⁾ Wi-Fi supporting gigabit speeds is achievable when transferring files between two devices connected to the same router. Requires a wireless router, sold separately, that supports 160MHz channels. ⁽⁸⁾ Internet access required and not included. Subscription required after 30 days trial period. McAfee, LiveSafe and the McAfee logo are trademarks or registered trademarks of McAfee, Inc. in the United States and other countries. ⁽⁹⁾ Wireless access point and internet service required and sold separately. Availability of public wireless access points limited. ⁽¹²⁾ Graphics output may be limited based on the maximum resolution of the display. ⁽¹⁴⁾ Shared video memory (UMA) uses part of the total system memory for video performance. System memory dedicated to video performance is not available for other use by other programs. ⁽¹⁹⁾ Wireless access point and internet access required and not included. Availability of public wireless access points is limited. ^(19a) Wireless access point and internet service required and sold separately. Availability of public wireless access points limited. Wi-Fi 5 (802.11ac) is backwards compatible with prior Wi-Fi 5 specs. ^(19b) Wireless access point and internet service required and sold separately. Availability of public wireless access points limited. Wi-Fi 6 (802.11ax) is backwards compatible with prior Wi-Fi 6 specs. The specifications for Wi-Fi 6 are draft and are not final. If the final specifications differ from the draft specifications, it may affect the ability of the notebook to communicate with other Wi-Fi 6 devices. Only available in countries where 802.11ax is supported. ^(19c) Based on Wi-Fi 5 80MHz and Wi-Fi 6 160MHz minimum requirements when transferring files between two devices connected to the same router. Requires a wireless router, sold separately, that supports 802.11ax (Wi-Fi 6). Only available in countries where 802.11ax is supported. ⁽²⁰⁾ All performance specifications represent the typical specifications provided by HP's component manufacturers; actual performance may vary either higher or lower. ⁽²²⁾ New Dropbox users are eligible to get 25 GB of Dropbox space free for 12 months from date of registration. For complete details and terms of use, including cancellation policies, visit the Dropbox website at www.dropbox.com. ⁽²³⁾ Detects BIOS damage and recovers last settings. ⁽²⁶⁾ Bluetooth® is a trademark owned by its proprietor and used by Hewlett-Packard Company under license. ⁽²⁷⁾ EPEAT® Silver registered where applicable. EPEAT registration varies by country. See www.epeat.net for registration status by country. Search keyword generator on HP's 3rd party option store for solar generator accessories at www.hp.com/go/options. ⁽³⁹⁾ Full High Definition (FHD) content is required to view FHD images. ⁽⁴⁰⁾ Percent of active plus nonactive viewing area to active viewing area plus border. Measure with lid vertical to the desk. ⁽⁴²⁾ USB Type-C® and USB-C® are trademarks of USB Implementers Forum. ⁽⁵⁰⁾ DisplayPort™ and the DisplayPort™ logo are trademarks owned by the Video Electronics Standards Association (VESA®) in the United States and other countries. ⁽⁵³⁾ Call 1.800.474.6836 or www.support.hp.com for more information on Care Packs available after 90 days. After 90 days, an incident fee may apply. ⁽⁵⁵⁾ Intel® Optane™ memory system acceleration does not replace or increase the DRAM in your system. ⁽⁵⁸⁾ For more information visit <http://www.hp.com/go/hpsupportassistant>. (Link will vary outside of the U.S.) HP Support Assistant is only available on Windows-based PCs. Internet connection required for updating and connecting to HP Support. ^(58b) Based on HP internal testing using CrystalDiskMark benchmarking software. Performance is sequentially faster (read only) compared to traditional 5,400 rpm HDD. ⁽⁵⁹⁾ LTE Module designed for up to 1 Gbps download speeds as carriers deploy 5 carrier aggregation and 100MHz channel bandwidth; requires activation and separately purchased service contract. Check with service provider for coverage and availability in your area. Connection speeds will vary due to location, environment, network conditions, and other factors. 4G LTE not available in all regions. ⁽⁶¹⁾ External power supplies, power cords, cables and peripherals are not Low Halogen. Service parts obtained after purchase may not be Low Halogen. ⁽⁶²⁾ ENERGY STAR and the ENERGY STAR mark are registered trademarks owned by the U.S. Environmental Protection Agency. ⁽⁶³⁾ HP Sleep and Charge requires USB Type-A/Type-C charging protocol standard cable or dongle with external device for full functionality. ⁽⁷⁶⁾ Weight and system dimensions may fluctuate due to configuration and manufacturing variances. ⁽⁷⁸⁾ Recharges your battery up to 50% within 45 minutes when the system is off (using "shut down" command). Recommended for use with the HP adapter provided with the notebook, not recommended with a smaller capacity battery charger. After charging has reached 50% capacity, charging speed will return to normal speed. Charging time may vary +/- 10% due to System tolerance. ⁽⁸³⁾ Service levels and response times for Care Packs may vary depending on your geographic location. Restrictions and limitations apply. Service starts at date of hardware purchase. HP Care Packs are sold separately. For details, visit www.hp.com/go/carepack-services. ⁽⁸⁹⁾ Features may require software or other 3rd party applications to provide the described functionality. Internet service required and not included. ⁽⁹³⁾ HP SmartFriend will support any major brand of computer and tablet running Microsoft Windows, OSX, iOS, Android, and Chrome OS. 24x7 support is available in English and in the US & Canada (excluding the Province of Quebec) only. Service availability varies by country/region. Internet connection required for remote support. Remote support not available for tablets. Not all service plans cover support for tablets. HP SmartFriend sold separately or as an add-on feature. Actual product may vary from image shown on datasheet. © Copyright 2020 HP Development Company, L.P. The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing shall be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. All other trademarks are property of their respective owners. 06/9/2020_r8 kc

Warranty and support	<ul style="list-style-type: none"> • 1-year limited hardware warranty. Additional information available at www.support.hp.com⁽⁹⁾ • 90 days limited technical support for software and initial setup (from date of purchase)⁽⁵³⁾
-----------------------------	---

Software

HP help and support	<ul style="list-style-type: none"> • HP BIOS Protection: Get peace of mind knowing your PC BIOS is protected. HP BIOS Protection automatically checks its health and recovers itself.⁽²³⁾ • HP Jumpstarts: Get access to great HP solutions and learn about valuable features that come with your new HP PC. • HP Support Assistant: Included with your computer, this free self-help tool makes it easier than ever to get help with your HP PC and printers.⁽⁵⁶⁾
----------------------------	--

Books, music, photos and videos	• Netflix: Watch movies and TV on your PC with subscription. ⁽⁹⁾
--	--

Productivity and tools	<ul style="list-style-type: none"> • HP Audio Switch: Easily switch between speaker and microphone sources with intuitive controls and a consistent app experience. • HP Connection Optimizer: Get consistent and reliable Wi-Fi performance with software that automatically switches between the most efficient wireless access points.⁽⁹⁾ • Dropbox cloud storage: Store and synchronize your content online with Dropbox. Get 25GB of storage for one year to access, manage, and share your photos, music, and files from anywhere with Internet access.⁽⁹⁾⁽²²⁾
-------------------------------	--

Security and protection	<ul style="list-style-type: none"> • Fingerprint reader: Securely log in with a touch of your finger. • McAfee LiveSafe™: Protect your operating system with a free 30-day McAfee LiveSafe™ trial.⁽⁶⁾
--------------------------------	--

Additional Information

Product number	• Z7781UA#ABA
Ad embargo date	• 03/25/2020
UPC Code	• 194850618536
Country of origin	• China
Tariff number	• 8471300000
Pallet information	<ul style="list-style-type: none"> • Dimensions: 47.24 in (L) x 39.37 in (W) x 41.13 in (H) • Total weight: 516.70 lb • Layers: 3 • Products per layer: 36
Battery regulatory data	<ul style="list-style-type: none"> • Transportation or storage regulations: Y • UN# and proper shipping name: UN3481 - Lithium ion batteries packed with equipment • Number of batteries: 1 • Primary battery regulated material: 185g • Primary battery watt hours: 43 • Applicable CPSC regulations: N

